



ASQ Calgary
www.asqcalgary.org

Welcome Back

By Jim Armstrong
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Welcome one and all to the 2008/2009 program year. I am returning as section chair for this year taking over for Anthony Ebsworth. I extend a heartfelt thanks to Anthony for the last two great years he has provided as the chair. I also thank the entire executive for their support and team work in the delivery of our program last year. During the last year our section:

- Sponsored the fledgling Newfoundland section as it established itself and eventually achieved section status.
- Watched our membership grow to 290 members.
- Witnessed the Software Quality Discussion Group and Quality Discussion Group coordinate and deliver over 20 sessions.
- Conducted tours of WestJet and NovAtel Inc.
- Held two dinner meetings.
- Made improvements to the Calgary section website.

This level of success can only be achieved through the efforts of volunteers both on the section executive and you the members. Throughout the previous year we have enjoyed great support from several of our members. In order to help achieve our goals you can contribute in a number of ways:

- Write a news letter article (maybe a quality success story)
- Facilitate a study group session
- Host a tour of your company
- Volunteer to assist running a dinner session
- Speak at a dinner session

- Volunteer to take on a role on the section executive (we have a few open)

For the coming year we are running a similar program that is a combination of dinner sessions, plant tours, and Discussion Group Meetings. In addition we are exploring:

- Setting up a quality scholarship
- Assisting in the planning of a Western Canadian quality conference in Banff for Nov 2009
- Engaging the help of more members in the delivery of the program

I am really looking forward to continue working with the Calgary and national executive as well as our members in the continued promotion of quality.

ASQ Calgary Executive

The ASQ Calgary executive members are:

- Chair – Jim Armstrong
- Secretary – Sara Haynes
- Treasurer – Tim Yaworski
- Audit – Brenda Fisk
- Nomination – Maria Stoletova
- Website – Darren Nippers
- Newsletter – Patrick Atkins
- QDG – Steven Best
- SQDG – Jeanette Hykaway
- Membership – Todd Gionet
- Certification – Rose Marie Nielsen
- Liaison – Anthony Ebsworth

As is the case with any volunteer organization we are always happy to recruit new volunteers. To find out more about volunteer opportunities e-mail Jim at jim.armstrong@novatel.com

Nov. 19th Dinner Meeting

The Danish Canadian Club is the location of ASQ Calgary's upcoming November dinner meeting. April Moody of BSI will speak on ISO 9001 and the changes expected to take place with the release of ISO 9001:2008 anticipated for November 2008.

Whether it's creating competitive advantage through improved performance, creating value through sustainable business practices or minimizing disruption through effective risk; management systems are effective tools that can help your company achieve its goals regardless of the size

ISO 9001:2008 will be the fourth edition of the standard which was first published in 1987. The

existing third version ISO 9001:2000 represented a thorough revision of the standard ISO 9001:1994. It also introduces changes intended to improve consistency with ISO14001:2004 which is the International Standard for Environmental Management Systems where environmental aspects, risk levels and the impact they have on the environment are the focus. With sustainability issues on the rise this is perfect timing.

The "Danish Canadian Club" is located at 727, 11th Ave SW. Dinner is \$30 for members \$40 for non-members. Please e-mail Anthony Ebsworth at A.Ebsworth@provlab.ab.ca to make your reservation.

Calgary Section 0409 Beginnings

By Jim Armstrong
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Usual practice in the changing of the guard (aka section executives changing positions) is for the person vacating the position to "unload" the box of binders that pertain to the section affairs to the person taking over. Over the last couple of years we found some interesting records in those binders and so I began to piece together the timeline of our section's development.

- Prior to 1988 we were all members of ASQC affiliated with the Toronto and Seattle sections.
- In 1988 there became a sufficient number of members (9) that wanted to have the ability to hold our own meetings and run our own events and so the meeting to decide on establishing a sub section on 21 June 1988. The Toronto section sponsored the effort.
- The first sub section meeting in Calgary was held 16 Aug 1988 in the Sheraton Cavalier.

- First Chair of the new sub section was Bill McCormick of Northern Telecom, Vice Chair was Bill Picken of CP Rail, and the Treasurer was Joe Trevisanutto of Northern Telecom.
- We became a full subsection of Toronto section 402 on 03 Oct 1988.
- We applied for full section status (Calgary section 0409) on 05 Apr 1990 with 33 members.
- Bob Cook (our lifetime chair) was one of the original signatories.

I will be publishing other interesting aspects of our development in subsequent newsletters. If there is anyone else out there who has additional information on significant events through the early nineties, please let me know so I can share with everyone.